



ROOF TOP SERIES CONDENSING BOILER INSTALLATION, OPERATING AND MAINTENANCE MANUAL



ECODENSE RT-65 One
ECODENSE RT-80 One
ECODENSE RT-90 One
ECODENSE RT-100 One
ECODENSE RT-110 One
ECODENSE RT-115 One
ECODENSE RT-125 One
ECODENSE RT-150 One

ECODENSE RT-65 Twin
ECODENSE RT-80 Twin
ECODENSE RT-90 Twin
ECODENSE RT-100 Twin
ECODENSE RT-110 Twin
ECODENSE RT-115 Twin
ECODENSE RT-125 Twin
ECODENSE RT-150 Twin

DEAR USER,

The Roof Top Series Condensing Boilers ECODENSE RT-65 One, ECODENSE RT-80 One, ECODENSE RT-90 One, ECODENSE RT-100 One, ECODENSE RT-110 One, ECODENSE RT-115 One, ECODENSE RT-125 One, ECODENSE RT-150 One, ECODENSE RT-65 Twin, ECODENSE RT-80 Twin, ECODENSE RT-90 Twin, ECODENSE RT-100 Twin, ECODENSE RT-110 Twin, ECODENSE RT-115 Twin, ECODENSE RT-125 Twin, ECODENSE RT-150 Twin are constructed and manufactured according to the most advance technological inventions and the safety rules. It is easy to use for our customers.

We recommend that you read this manual and safety warnings thoroughly before the use of the device in order to ensure safe, cost effective and environmental-friendly use.

If you encounter any issue that is not explained clearly in this manual or you could not understand, please contact with our service department.

We thank you for choosing ECODENSE brand.

This Operating Manual is an integral part of the device and must be maintained in a plastic dossier and hung at a clearly visible place by the device.

TERMO ISI SİSTEMLERİ SAN.VE TİC.A.Ş.

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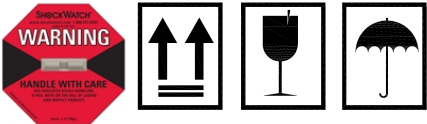
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1. WARNINGS

1.1. Warning Symbols and Descriptions

Symbols	Symbol Descriptions
	<p>Important information and useful hints.</p>
	<p>Warning of danger to life or property.</p>
	<p>Warning of electrical voltage.</p>
	<p>Product handling information.</p>
 <p>GAZ HATTINI TEMİZLEYİNİZ. CLEAN GAS LINE. ЧИСТАЯ ЛИНИЯ ГАЗ.</p>	<p>"Clean the gas line" warning on gas line.</p>
	<p>Carry in an upright position. Fragile Item. Protect against water.</p>

1.2. General Safety Rules

- All personnel engaged in installation, disassembly, commissioning, operation, control, maintenance and repair should have received the necessary training and fully read and understood this manual.
- No changes that might damage the safety of the device must be made by persons and/or organizations on the device.
- All operation, commissioning and installation works (except for burning adjustment) should be carried out when the device is not operating and after disconnecting the power supply. Noncompliance with these rules may lead to serious bodily injuries and even death by electrical shocks or uncontrolled flame formation.
- Repairs concerned with safety elements should be carried out only by the manufacturing company.
- The device should never be used by children, mentally handicapped and inexperienced persons.
- Children must not be allowed to play with the device.
- Keep the device away from explosive and flammable materials.
- Device must intake air, and ventilation and air discharge holes must not be closed.



If you sense gas leakage;

- Shut down valves of all gas devices.
- Open all doors and windows.
- Do not turn on electric devices or do not turn them off if they are working.
- Do not use burner derived tools such as match and lighter.
- Inform the gas company.



Do not store any inflammable materials in boiler room.



Wear hearing protectors if there is noise in boiler room.



In case of fire or other emergency;

- Switch off the main switch
- Close the main fuel shut-off valve outside the plant.
- Take appropriate actions



Before commissioning and If there is pressure loss in the system due to seasonal maintenance; After water addition process, it is necessary to carry out that **air removal process** and must be observed that there is absolutely **no air** in the system. **If there is air in the system repeat the deaeration process.**



If you receive **110 (Lock-out) failure** on the control panel, please do not reset the boiler, Call **Authorised Service** company.



Preventing damage caused by the presence of particles such as dirt, sediment, metal burrs on the heating circuit installation and condensing boiler, for the comfortable and longer service life of the boilers, It is recommended that the installation circuit is separated by plate heat exchanger as primary and secondary circuit



For The High-rise Buildings, If height of structure more than 25 mt. Or more than 10 th floor, in order to ensure that condensing boiler cascade system operates comfortably at low pressures, a plate heat exchanger must be installed in order to distinguish the high pressure between 2nd circuit and the Primary circuit. the static pressure appeared due to the height of building, the boiler system is not allowed to operate under the influence of high pressure.



BOILER ROOM

Condensing Boilers must be installed in a suitable room/floor with minimum external air openings and sufficient to ensure optimum gas-air mixture combustion, in compliance with the regulations.

Air openings of the boiler room, burner fan intake vents or air ducts must stay open to the atmosphere and Bird cage should be installed in order to prevent any Bird, foreign body entrance

- a. The build up of toxic / explosive gas mixtures in the boiler room,
- b. Combustion with insufficient air, resulting in hazardous, anti-economical and polluting operation.

The Condensing boiler must be always protected from rain, snow and frost to prevent corrosion and paint deformations.

Keep the condensing boiler room clean and free of solid volatile substances, which could be sucked into the fan and clog the internal boiler or combustion air ducts.



Every **6-12** months, after first commissioning of boiler, the boiler devices should be cleaned with protective chemicals to prevent calcification and resultant blocking and corrosion on the metallic surfaces.



Flushing;

On the Currently operating systems, appropriate chemical solution with the pH range of 4-6 should be selected for cleaning the pipeline installation for safety commissioning the condensing boiler.

In the new building installations and boiler heat exchangers, maintenance should be applied with chemicals with neutral pH (neutral) effect and preventive maintenance must be carried out periodically.

2. TERMS OF WARRANTY

Main and auxiliary equipment and all components used in ECODENSE RT-65 One, ECODENSE RT-80 One, ECODENSE RT-90 One, ECODENSE RT-100 One, ECODENSE RT-110 One, ECODENSE RT-115 One, ECODENSE RT-125 One, ECODENSE RT-150 One, ECODENSE RT-65 Twin, ECODENSE RT-80 Twin, ECODENSE RT-90 Twin, ECODENSE RT-100 Twin, ECODENSE RT-110 Twin, ECODENSE RT-115 Twin, ECODENSE RT-125 Twin, ECODENSE RT-150 Twin Roof Top Series Condensing Boilers are guaranteed for 1 year by **TERMO ISI SİSTEMLERİ A.Ş.** starting from the date of commissioning under the maintenance, adjustment, operating conditions and relevant mechanic, chemical and thermal effects explained herein.



Please note that this warranty is only valid if the device(s) is commissioned and maintained by our authorized services.



Our company reserves the right to make any modifications on the product and all instructions thereof for improvement purposes.

2.1. Out of Warranty Conditions

- Any damage arising out of or in relation to customers' non-compliance to their responsibilities with regards to installation, commissioning, operation and maintenance,
- Any damage arising out of or in relation to commissioning, repairs and maintenance carried out by unauthorized services,
- Any damage that may occur during transportation or storage of the product,
- Not preserving the product in its original packaging until the installation stage,
- Incorrect and poor electrical connections, Failures due to incorrect voltage applications, frequent repetition of voltage fluctuations,
- Any damage that may occur as a result of incorrect fuel usage or, foreign substances in the fuel used or using of the product without any fuel,
- Any damage that may occur due to foreign particles entered into the product during installation and operation,
- Failures due to incorrect device selection,
- Any damage to unit due to natural disasters,
- Devices without any warranty certificates,
- Warranty Certificates without the stamp and signature of the authorized dealer or service,
- Devices with any falsification on the warranty certificate or without an original serial number.
- The risks during transportation of device under the responsibility of customer belong to the customer.
- Presence of misuse faults are indicated in the reports issued by authorized service stations or our authorized agent, dealer, representative or our factory in case of unavailability of authorized service stations.
- Customers may apply consumer protection arbitrator committee with regards to this report and request for an expert report.

3. GENERAL CHARACTERISTICS OF CONDENSING BOILER

ECODENSE RT-65 One, ECODENSE RT-80 One, ECODENSE RT-90 One, ECODENSE RT-100 One, ECODENSE RT-110 One, ECODENSE RT-115 One, ECODENSE RT-125 One, ECODENSE RT-150 One, ECODENSE RT-65 Twin, ECODENSE RT-80 Twin, ECODENSE RT-90 Twin, ECODENSE RT-100 Twin, ECODENSE RT-110 Twin, ECODENSE RT-115 Twin, ECODENSE RT-125 Twin, ECODENSE RT-150 Twin are heating devices operating with natural gas or LPG with a very low suction power, and equipped with high-duty, premix condensing control system with micro-processor. The boiler is composed of a heat exchanger with aluminum cooling fins and a steel premix burner equipped with ignition and ionization flame control, modulating fan and gas valve. ECODENSE RT-65 One, ECODENSE RT-80 One, ECODENSE RT-90 One, ECODENSE RT-100 One, ECODENSE RT-110 One, ECODENSE RT-115 One, ECODENSE RT-125 One, ECODENSE RT-150 One, ECODENSE RT-65 Twin, ECODENSE RT-80 Twin, ECODENSE RT-90 Twin, ECODENSE RT-100 Twin, ECODENSE RT-110 Twin, ECODENSE RT-115 Twin, ECODENSE RT-125 Twin, ECODENSE RT-150 Twin are designed for use as standalone as well as cascade.

3.1. ECODENSE Roof Top Series Condensing Boilers for Outdoor Installation

ECODENSE Roof Top series condensing boilers offer solution in hot water production for rooftop outdoor installation in many applications such as shopping centers, office buildings, hospitals and hotels. ECODENSE condensing boilers, when used as CASCADE, meet high-capacity energy requirements with line-up operation and also expand the life-cycle by ensuring equal aging in boilers.

3.2. Technical Specifications

- High efficiency with premix condensing technology and micro-flame metal fiber coated steel burner,
- Provides energy saving through 5:1 modulating operation,
- 10 different capacity option between 65 kW-300 kW in ECODENSE RT One/Twin series,
- Operation option with natural gas and LPG,
- Easy hydraulic and gas circuit connections,
- When used as CASCADE, the panel on the boilers allows controlling 16 unit control for ECODENSE RT One and 8 unit control for ECODENSE RT Twin series condensing boilers,
- Allows simple control with illuminated LCD panel which provides ease of use; and error codes and boiler information can be displayed on this panel,
- Daily and weekly operation schedule can be programmed,
- Seasonal heat program can be prepared during summer and winter times,
- Operation in lower noise values,
- Environmentally-friendly with lower NO_x and CO emission rates,
- Easy installation, operation and maintenance.

3.3. Boiler Safety

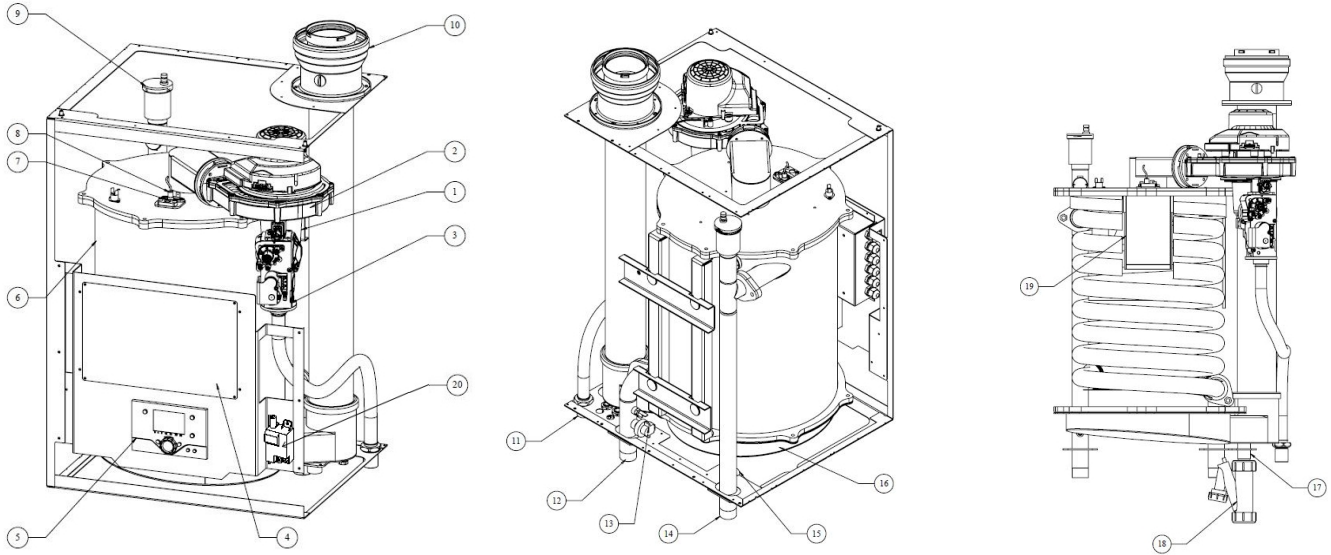
- When outdoor temperature goes below +4 °C, the boiler automatically protects itself and prevents from freezing.
- The boiler protects itself, when the temperature of flue gas exceeds the set value during operation,
- The boiler protects itself during unexpected high temperatures with combustion space safety thermostat.

3.4. Standart Equipments

- Primer hydraulic circuit circulating pump,
- Inlet and return collectors in size according to installed total power,
- Checkvalve in inlet line and safety valve in return line of the boiler,
- Ball valves in both inlet and return lines of the boilers,
- Balance container with residue, dirt and air separator return collectors in size according to total installed power,
- Gas detector for the gas leakage control,
- Pressure gauge and ball valve in gas line,
- Thermometer in hydraulic circuits,
- Drain trap for each boiler,
- Ventilation grills for the air inlet and outlet,
- Eye bolt for easy transport.

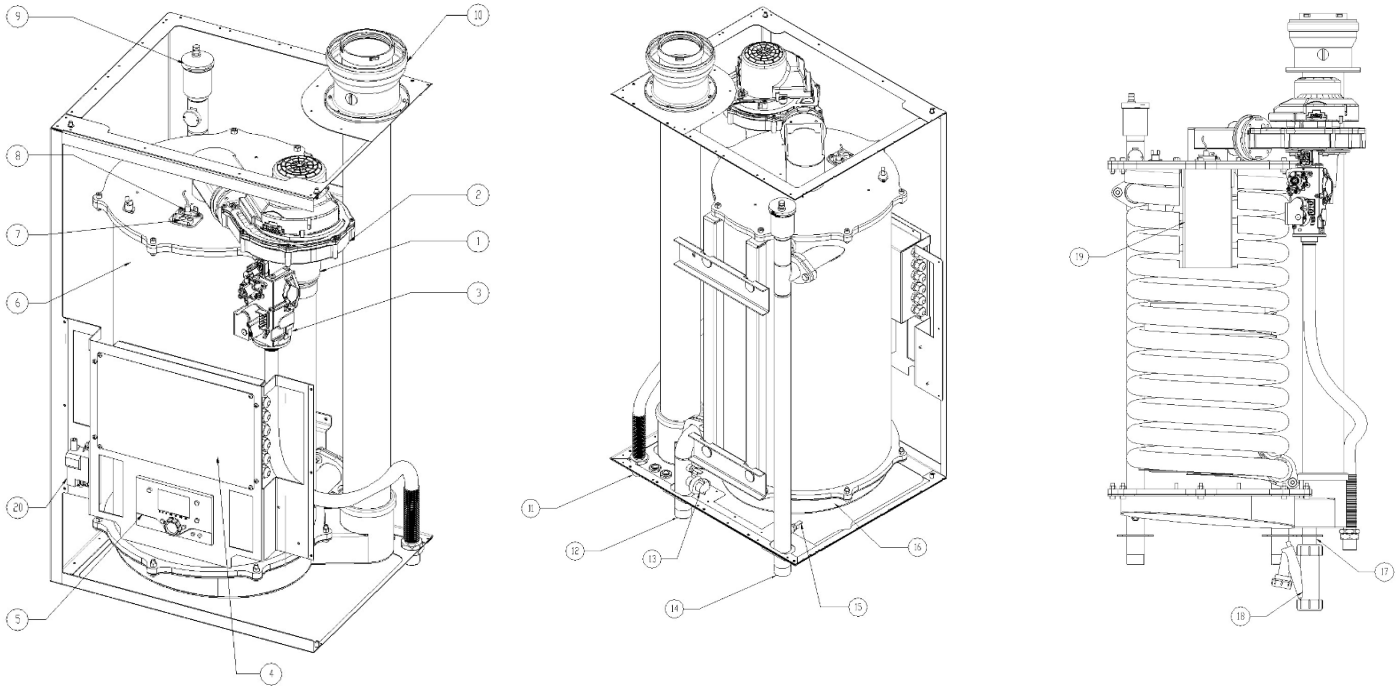
3.5. ECODENSE Roof Top Series Boiler Components

ECODENSE WT 65 – ECODENSE WT 80– ECODENSE WT 90– ECODENSE WT 100



Assembly No	Part Name	Assembly No	Part Name
1	Venturi	11	Gas Inlet
2	Fan	12	Heater circuit return
3	Gas valve	13	Water flow sensor
4	Control panel	14	Heater circuit supply
5	Control card	15	Water pressure sensor
6	Boiler	16	Condensing unit
7	Bulls eye	17	Condensing water release outlet
8	Ionization electrode	18	Condensing water trap
9	Automatic air relief cock	19	Burner
10	Flue outlet	20	Ignition transformer

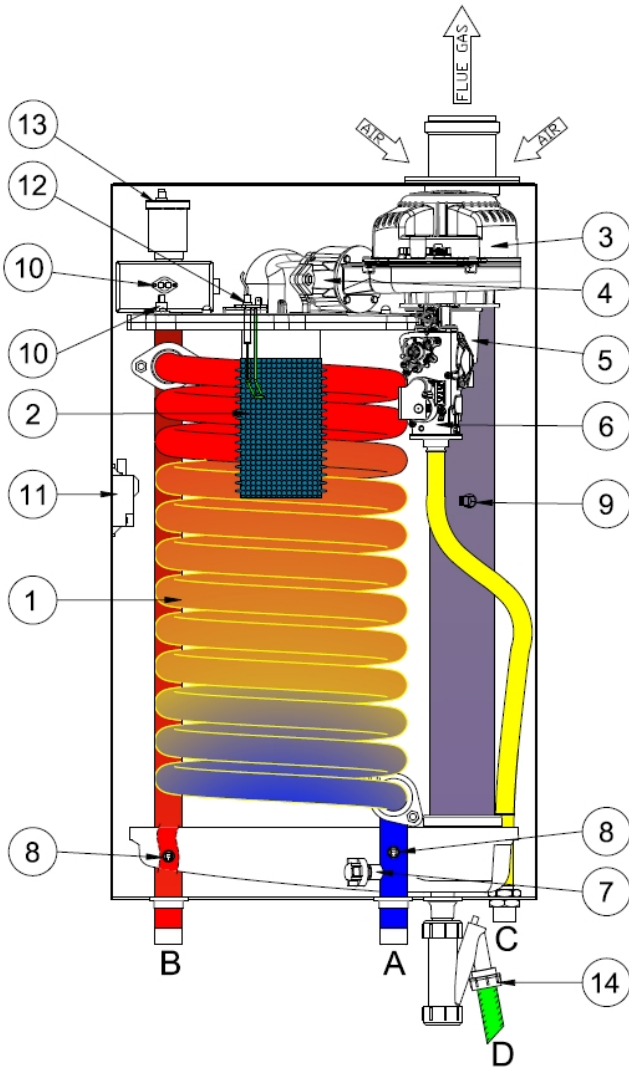
ECODENSE WT 110 – ECODENSE WT 115 - ECODENSE WT 125- ECODENSE WT 150



Assembly No	Part Name	Assembly No	Part Name
1	Venturi	11	Gas Inlet
2	Fan	12	Heater circuit return
3	Gas valve	13	Water flow sensor
4	Control panel	14	Heater circuit supply
5	Control card	15	Water pressure sensor
6	Boiler	16	Condensing unit
7	Bulls eye	17	Condensing water release outlet
8	Ionization electrode	18	Condensing water trap
9	Automatic air relief cock	19	Burner
10	Flue outlet	20	Ignition transformer

4. CONDENSING BOILER GAS, FLUE GAS AND HEATING WATER SCHEMA

WT



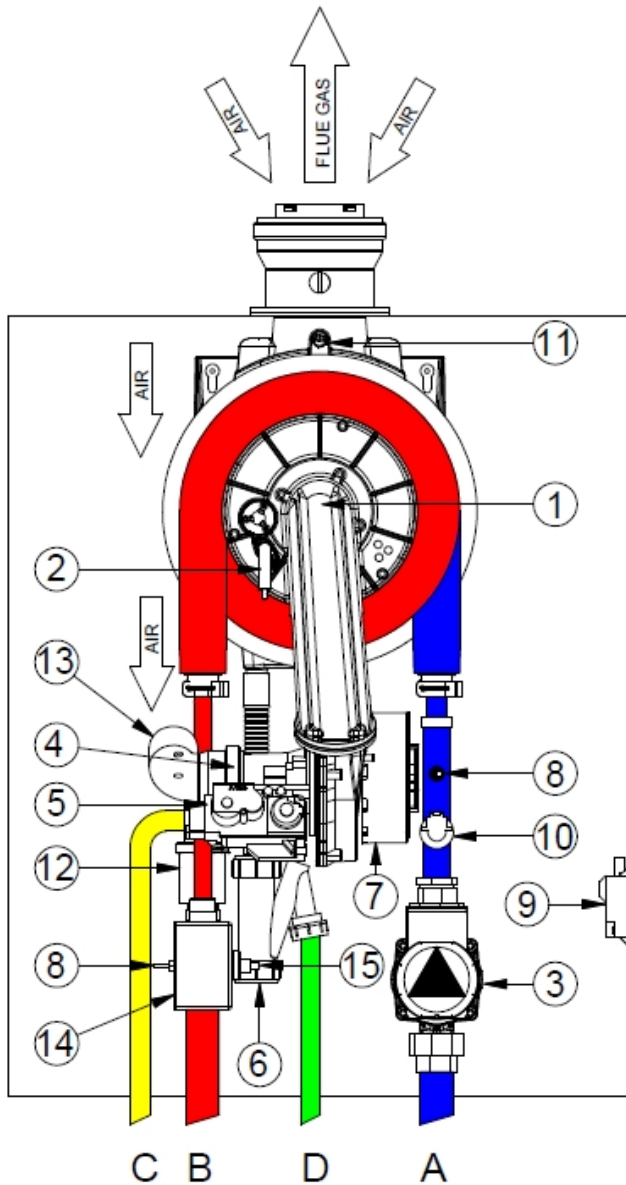
LINKS

- A - CH Inlet
- B - CH Outlet
- C - Gas Inlet
- D - Condensate water Outlet

MAIN PARTS

- 1 - Al-Si-Mg Heat Exchanger
- 2 - Premix Flame Tube
- 3 - Modulating Fan
- 4 - Backflow Klap
- 5 - Venturi
- 6 - Gaz Valve
- 7 - Pressure Sensor
- 8 - Inlet / Outlet Temperature Sensor
- 9 - Flue Gas Sensor
- 10 - Limit Thermostat
- 11 - Ignition Transformer
- 12 - Ignition and Ionization Electrode
- 13 - Air Shooter
- 14 - Condensation Siphon

WT-S 45/55/65



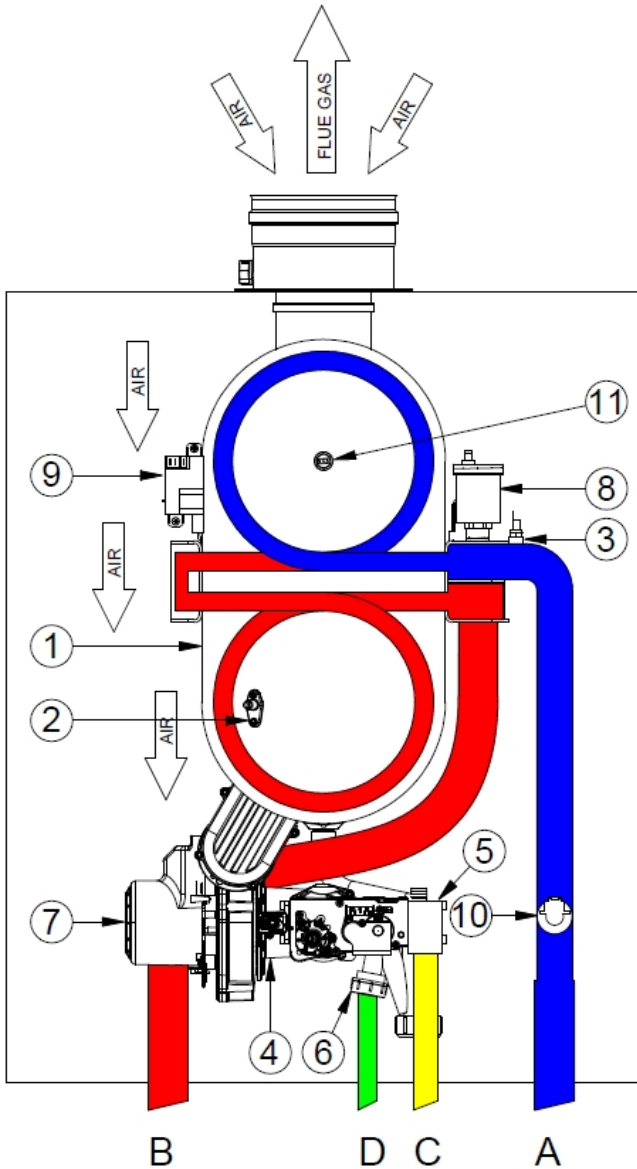
CONNECTIONS

- A - CH Inlet
- B - CH Outlet
- C - Gas Inlet
- D - Condensing Water Outlet

MAIN PARTS

- 1 - Stainless Steel Heat Exchanger
- 2 - Ignition / Ionization Electrodes
- 3 - Water Pump
- 4 - Air / Gas Mixer
- 5 - Gas Valve
- 6 - Condensation Trap
- 7 - Fan
- 8 - Inlet / Outlet Temperature Sensor
- 9 - Ignition Transformer
- 10- Pressure Sensor
- 11- Flue Gas Sensor
- 12- Air Vent
- 13- Silencer
- 14- Collector
- 15- Limit Thermostat

WT-S 100/120/145



CONNECTIONS

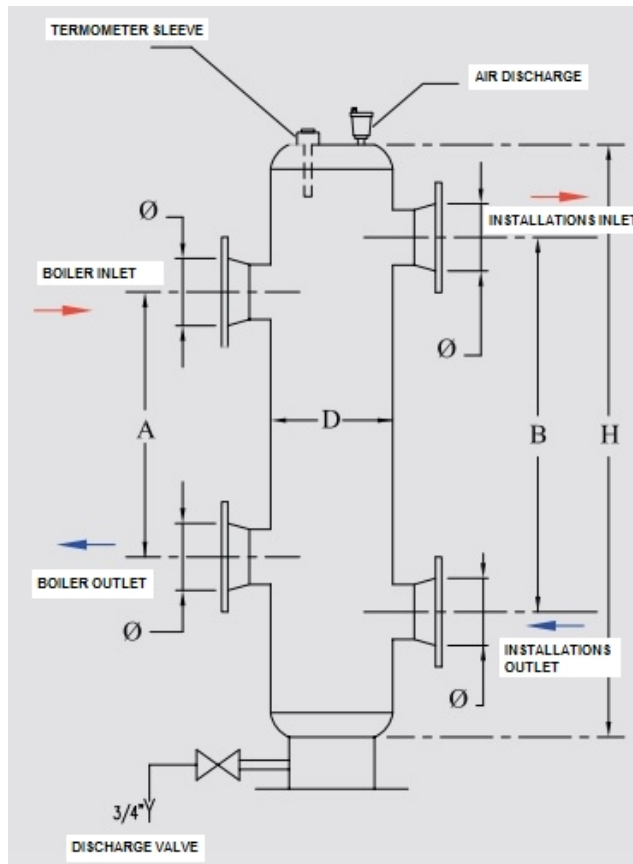
- A - CH Inlet
- B - CH Outlet
- C - Gas Inlet
- D - Condensing Water Outlet

MAIN PARTS

- 1 - Stainless Steel Heat Exchanger
- 2 - Ignition / Ionization Electrodes
- 3 - Inlet / Outlet Temperature Sensor
- 4 - Air / Gas Mixer
- 5 - Gas Valve
- 6 - Condensation Trap
- 7 - Fan
- 8 - Air Vent
- 9 - Ignition Transformer
- 10- Pressure Sensor
- 11- Flue Gas Sensor

5. CLOSED CIRCUIT COMPONENTS

5.1. Balance Tank



Balance Tank (Separator) must be vertical.

Advantages:

- Ø No hydraulic response occurs between the boiler circuit and the heating circuit.
- Ø Boilers and heating zones operate under suitable water flow.

Sizing of Balance Tank:

- Ø In order to ensure healthy operation of the balance tank, accurate sizing must be made.
- Ø The boiler's exit water temperature should be measured on the upper part of balance tank.
- Ø For this, a 1/2" muff should be welded onto tank, and also an air relief cock should be mounted.
- Ø Dimensions shown in the picture represent minimum dimensions required to be applied.

5.2. Sizing Table For Expansion Tank

SYSTEM CAPACITY	A	B	H	EXPANSION TANK DIAMETER(D)	INLET & OUTLET DIAMETER(Ø)
kw	cm	cm	cm	mm	mm
65	33	38	48	100	50
90	38	44	55	125	50
115	42	47	59	125	50
130	47	54	68	150	65
170	54	62	77	150	65
230	59	67	84	200	80
345	72	82	103	200	80
460	83	95	119	250	100
575	93	106	133	250	100
690	102	116	145	300	125
805	110	126	157	300	125
920	118	134	168	350	150
1035	131	150	188	350	150
1150	138	157	197	400	200
1265	144	164	206	400	200
1380	150	171	214	450	200
1495	155	178	222	450	200
1610	162	185	230	450	200
1725	169	192	238	450	200

5.3. Expansion Tank

Total Capacity (kW)	Expansion Tank Capacity (lt)	Total Capacity (kW)	Expansion Tank Capacity (lt)
65	60	270-360	300
90	80	460-570	500
114	100	685-800	750
130	125	920	900
180	150	1030	1000
228	200	1140	1250



Expansion tank fore pressures must be adjusted according to system. Expansion tank should be placed parallel to circuit return line.

5.4. Manometer

A manometer with capacity of at least 0 to 6 bar must be connected to system. Manometer should be placed to easily visible spot from filling point, preferably same point as expansion tank.

5.5. Strainer

Any dirt or residue in circuit water causes damage got boiler and circuit components and decreases efficiency by reducing heat transfer. In order to prevent this problem a strainer must be connected to circuit.

5.6. Air Separator

The air in the water dissolves due to increasing temperature and flow in the circuit. Dissolved air causes cavitation, sound and efficiency loss. By using an air separator air is removed from the system.



The hydraulic system design must comply with the circuit diagrams specified in the user manual to ensure that the system operates smoothly and that installation errors do not result in loss of efficiency. The hydraulic system must have a balance vessel, sediment trap, air separator and expansion tank in accordance with the system capacity and specifications.



In order to keep the pH value in balance, passing the water circulating in the system through a softening step (Reverse osmosis systems) will be useful in the continuity of the water quality.

6. WATER QUALITY

1. Before connection of condensing boilers any dirt and residue in circuit must be cleaned.
2. Water Hardness and pH measurements should be made by the authorized or central service in the field where the boiler will be commissioned before the commissioning, and it should be decided whether the water can be used in the boiler water installation.
3. Refined water must be used while adding water to heating circuit due to any loss in closed circuit.
4. Permitted water hardness for the water used in water circuit must comply with French or German (VDI 2035) hardness degree standards. The lime dissolved in water, settles on hot surfaces and forms an insulation layer when water temperature rises. This prevents heat transfer and high temperature might damage the heat exchanger. If boiler water cycles through water circuit, all circuit water must meet above requirements. If a plate heat exchanger separates boiler water and heating circuit water, only the water between boiler and heat exchanger must meet these requirements.

In order to prevent sedimentation, properties of the water to be used or to be reinforced in the water line should not exceed the following table values according to below mentioned capacities.

Boiler Type	Capacity	(Total Hardness)		
		ppm	(°F) French	VDI German
Single Boiler	0-50 kW	250	< 25	< 14
Single Boiler	50-200 kW	110	< 11	< 6,16
Single Boiler	200- 600 kW	40	< 4	< 2,24
Single / Cascade	>600 kW / All capac.	2	< 0,2	< 0,112

*Volume to capacity ratio of water in circuit must be higher than 20 l/kW. Total volume of first filled water and additional water must be less than volume of system.

5. the customer or contract company should analyze the water to be used in the water line by an accredited organization prior to commissioning and a water quality report should be provided containing Minimum Hardness, pH and conductivity values, total dissolved solid values .
6. **pH value of unrefined water must be $7 < \text{pH} < 9$. This pH value can be achieved after filling the circuit with main circuit water with pH value of 7 and air separation. pH value of refined water must be between 7-8,5 pH.**
7. In new building installations, periodic preventive maintenance must be carried out by using organic solutions with a chemical pH effect [neutral].
8. Prior to commissioning of condensing boilers in old building water installations, a suitable type of organic solution with a pH value (acidic) between 4 and 6 should be washed.
9. The boiler water pipeline and heat exchanger should be treated with a suitable type of organic solution over a period of 6 to 12 months to prevent calcification and deposits that may occur over time in the installation.

7. TECHNICAL DATA

7.1. Capacity Table

TYPE	CAPACITY	BOILER NUMBER	GAS INLET PRESSURE	MAX. OPERATING PRESSURE
	kW	-	mbar	bar
ECODENSE RT-65 One	65	1	21	6
ECODENSE RT-80 One	80	1	21	6
ECODENSE RT-90 One	90	1	21	6
ECODENSE RT-100 One	100	1	21	6
ECODENSE RT-110 One	110	1	21	6
ECODENSE RT-115 One	115	1	21	6
ECODENSE RT-125 One	125	1	21	6
ECODENSE RT-150 One	150	1	21	6
ECODENSE RT-65 Twin	130	2	21	6
ECODENSE RT-80 Twin	160	2	21	6
ECODENSE RT-90 Twin	180	2	21	6
ECODENSE RT-100 Twin	200	2	21	6
ECODENSE RT-110 Twin	220	2	21	6
ECODENSE RT-115 Twin	230	2	21	6
ECODENSE RT-125 Twin	250	2	21	6
ECODENSE RT-150 Twin	300	2	21	6

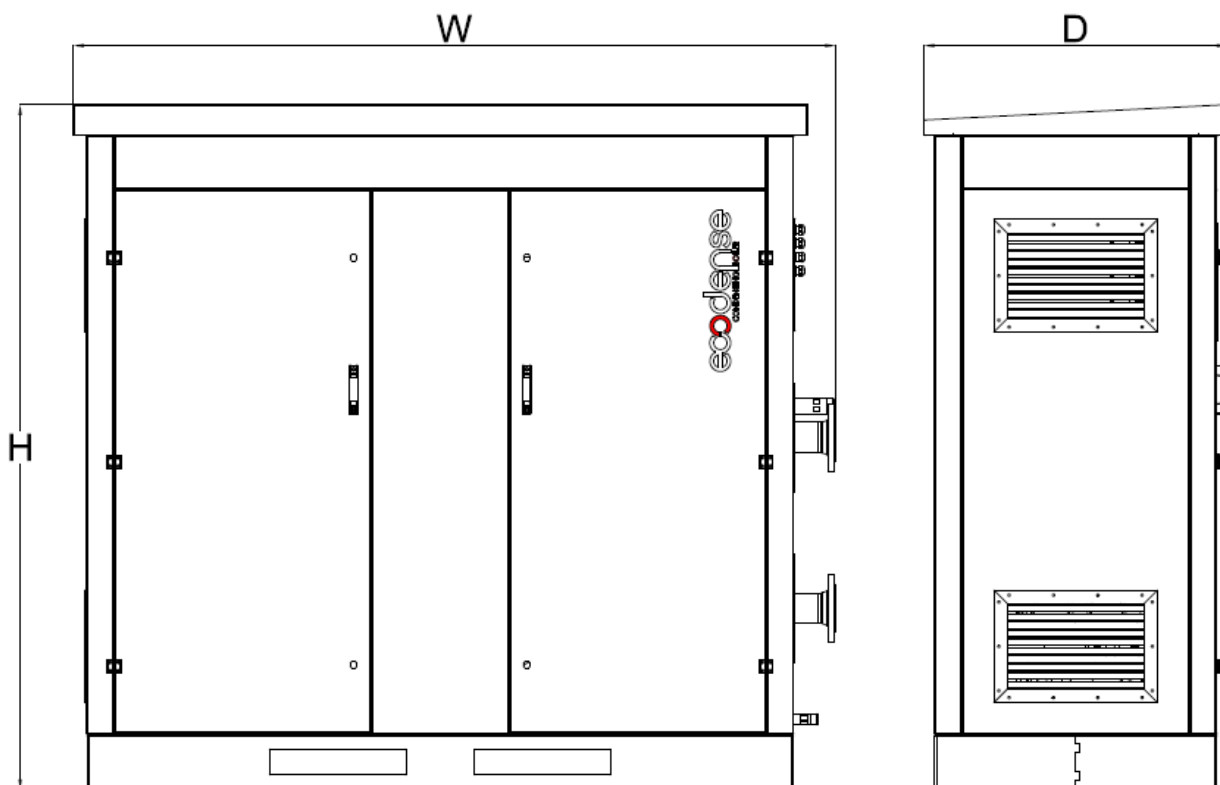
ECODENSE *WT NG SERIES* WALL TYPE CONDENSING BOILER

TECHNICAL SPECIFICATIONS	Unit	WT 65	WT 80	WT 90	WT 100	WT-110	WT 115	WT 125	WT 150
Thermal Capacity									
Maximum Heating Capacity	kW	65	80	90	100	110	115	125	143
Minimum Heating Capacity	kW	14	14,1	14,1	14,2	20	20	20	20
Maximum Heat Output (80°C / 60°C)	kW	63,4	76,4	88	98	108,5	112,7	122,5	138
Minimum Heat Output (80°C / 60°C)	kW	13,7	13,8	13,8	13,9	19,4	19,4	19,5	19,5
Maximum Heat Output (50°C / 30°C)	kW	69	85,6	95,2	105,0	114,9	121,0	131,0	151
Minimum Heat Output (50°C / 30°C)	kW	15,1	15,3	15,3	15,4	21,3	21,3	21,5	21,5
Thermal Efficiency									
Efficiency @ Pmax. (80°C / 60°C)	%	97,5	95,5	97,8	98,0	98,6	98,0	98,0	96,5
Efficiency @ Pmin. (80°C / 60°C)	%	97,9	97,9	97,9	97,9	97,0	97,0	97,5	97,5
Efficiency @ Pmax. (50°C / 30°C)	%	106,2	107,0	105,8	105,0	104,5	105,2	104,8	105,6
Efficiency @ Pmin. (50°C / 30°C)	%	107,9	108,5	108,5	108,5	106,5	106,5	107,5	107,5
Efficiency @ %30 (30°C)	%	108,6	108,8	108,4	108,3	108,6	108,4	108,9	108,5
Domestic Hot Water Circuit									
Temperature adjustment range with external storage tank usage	°C	10-65	10-65	10-65	10-65	10-65	10-65	10-65	10-65
Central Heating Circuit									
Maximum Operating Temperature	°C	90	90	90	90	90	90	90	90
Water Volume	L	5	5	5	7	7	7	7	9
Maximum Operating Pressure	bar	6	6	6	6	6	6	6	6
Minimum Operating Pressure	bar	1	1	1	1	1	1	1	1
Gas Specifications									
Gas Type	-	G20-G31	G20-G31	G20-G31	G20-G31	G20-G31	G20-G31	G20-G31	G20-G31
Gas Inlet Pressure (G20)	mbar	20	20	20	20	20	20	20	20
Gas Inlet Pressure (G31)	mbar	37	37	37	37	37	37	37	37
Maximum gas consumption	Nm ³ /h	6,78	8,34	9,38	10,42	11,47	11,99	13,03	14,91
Minimum gas consumption	Nm ³ /h	1,46	1,47	1,47	1,48	2,08	2,08	2,08	2,08
Combustion Specifications									
Maximum Flue Gas Temperature (50°C / 30°C)	°C	42	42	42	43	45	45	45	45
Maximum Flue Gas Temperature (80°C / 60°C)	°C	65	65	65	65	65	65	65	65
NOx Emission Class (EN 15502-1+A1)	-	6	6	6	6	6	6	6	6
Electrical Specifications									
Electrical Supply	V / Hz	230/50	230/50	230/50	230/50	230/50	230/50	230/50	230/50
Protection Class	IP	X4D	X4D	X4D	X4D	X4D	X4D	X4D	X4D
Energy Consumption	W	100	100	100	200	200	200	200	300
Fuse Current	A	6	6	6	6	6	6	6	6
Circuit Specifications									
Gas Connection Diameter	inch	1/2"	3/4"	3/4"	3/4"	3/4"	3/4"	3/4"	3/4"
Central Heating Circuit Inlet/Outlet Diameter	inch	1 1/2"	1 1/2"	1 1/2"	1 1/2"	1 1/2"	1 1/2"	1 1/2"	1 1/2"
General Specifications									
Net Weight	kg	65	75	75	75	75	85	88	92
Flue Diameter (Ø)	mm	80/125	80/125	80/125	80/125	80/125	80/125	80/125	100/150
G 20 Natural Gas, G 31 LPG									

ECODENSE *WT-S SERIES* WALL TYPE CONDENSING BOILER

TECHNICAL SPECIFICATIONS	Unit	WT-S 45	WT-S 55	WT-S 65	WT-S 100	WT-S 120	WT-S 145
Thermal Capacity							
Maximum Heating Capacity	kW	45	55	65	100	120	145
Minimum Heating Capacity	kW	13	14	14,5	16	17	20
Maximum Heat Output (80°C / 60°C)	kW	43,7	53,4	63,1	97	116,4	140,7
Minimum Heat Output (80°C / 60°C)	kW	12,3	13,1	13,7	15,2	16,8	18,2
Maximum Heat Output (50°C / 30°C)	kW	46,4	57,2	67,6	102,8	123,6	150,8
Minimum Heat Output (50°C / 30°C)	kW	12,9	13,9	14,6	15,8	17,3	19,2
Thermal Efficiency							
Efficiency @ Pmax. (80°C / 60°C)	%	97,2	97,5	97,4	97,4	97,3	97,2
Efficiency @ Pmin. (80°C / 60°C)	%	98,5	98,5	98,2	98,2	98,4	98,2
Efficiency @ Pmax. (50°C / 30°C)	%	105,2	105,3	105,4	105,6	105,3	105,6
Efficiency @ Pmin. (50°C / 30°C)	%	107,4	107,6	107,2	107,1	107,3	107,4
Efficiency @ %30 (30°C)	%	108,7	109	108,2	108,6	108,4	108,7
Domestic Hot Water Circuit							
Temperature adjustment range with external storage tank usage	°C	10-65	10-65	10-65	10-65	10-65	10-65
Central Heating Circuit							
Maximum Operating Temperature	°C	90	90	90	90	90	90
Maximum Operating Pressure	bar	6	6	6	6	6	6
Minimum Operating Pressure	bar	1	1	1	1	1	1
Gas Specifications							
Gas Type	-	G20-G31	G20-G31	G20-G31	G20-G31	G20-G31	G20-G31
Gas Inlet Pressure (G20)	mbar	20	20	20	20	20	20
Gas Inlet Pressure (G31)	mbar	37	37	37	37	37	37
Maximum gas consumption	Nm ³ /h	4,69	5,73	6,78	10,42	12,51	15,12
Minimum gas consumption	Nm ³ /h	1,36	1,46	1,51	1,67	1,77	2,08
Combustion Specifications							
Maximum Flue Gas Temperature (50°C / 30°C)	°C	42	42	42	45	45	45
Maximum Flue Gas Temperature (80°C / 60°C)	°C	65	65	65	65	65	65
NOx Emission Class (EN 15502-1+A1)	-	5	5	5	5	5	5
Electrical Specifications							
Electrical Supply	V / Hz	230/50	230/50	230/50	230/50	230/50	230/50
Protection Class	IP	X4D	X4D	X4D	X4D	X4D	X4D
Energy Consumption	W	150	190	190	300	300	300
Fuse Current	A	6	6	6	6	6	6
Circuit Specifications							
Gas Connection Diameter	inch	1/2"	1/2"	1/2"	3/4"	3/4"	3/4"
Central Heating Circuit Inlet/Outlet Diameter	inch	1"	1"	1"	1 1/4"	1 1/4"	1 1/4"
General Specifications							
Net Weight	kg	60	63	68	72	87	84
Flue Diameter (Ø)	mm	60/100	80/125	80/125	100/150	100/150	100/150
G20 Natural Gas , G 31 LPG							

7.2. Condensing Boiler Dimensions



MODEL	W (mm)	H (mm)	D (mm)
ECODENSE RT-65 One	1500	1960	950
ECODENSE RT-80 One	1500	1960	950
ECODENSE RT-90 One	1500	1960	950
ECODENSE RT-100 One	1500	1960	950
ECODENSE RT-110 One	1500	1960	950
ECODENSE RT-115 One	1500	1960	950
ECODENSE RT-125 One	1500	1960	950
ECODENSE RT-150 One	1500	1960	950
ECODENSE RT-65 Twin	2250	1960	950
ECODENSE RT-80 Twin	2250	1960	950
ECODENSE RT-90 Twin	2250	1960	950
ECODENSE RT-100 Twin	2250	1960	950
ECODENSE RT-110 Twin	2250	1960	950
ECODENSE RT-115 Twin	2250	1960	950
ECODENSE RT-125 Twin	2250	1960	950
ECODENSE RT-150 Twin	2250	1960	950



Device must be shipped in original packaging!



Clean the inside of fuel line thoroughly before installing the burner to the fuel line. Any damage that may occur due to solid objects and metal particles from the fuel line shall not be covered by our company.

7.3. Noise Level

When the condensing boiler is in operation, the maximum noise level released is <70 dBA. The noise level value corresponds to the value measured with semi-anechoic (semi-unreflecting acoustic) room testing according to the product standards at the time of expansion of the smoke release system, when the condensing boiler operates at the maximum heating power.

8. INSTALLATION

8.1. General Controls

- Ø The heating capacity of the device should be determined based on the heat requirement calculated.
- Ø All parts necessary for the system must be available.
- Ø Make sure that all protection and safety devices are available.
- Ø In order to prevent accumulation of dirt in the system, prevention of boiler operation and damage given to the boiler by clogging, a filter must be mounted onto the system's return pipe.
- Ø The device is equipped with a freezing protection system to switch the device to the heating mode when the temperature of distribution water drops below + 4 °C.
- Ø Ensure that the gas connections are made with pipes confirming to the standards, and that there is no leakage on these connections.
- Ø Ensure that the electric connections are proper.



During cascade installation, do not forget to mount an external gas cut-off valve suitable to the devices.



Clean the inside of fuel line thoroughly before installing the burner to the fuel line. Any damage that may occur due to solid objects and metal particles from the fuel line shall not be covered by our company.



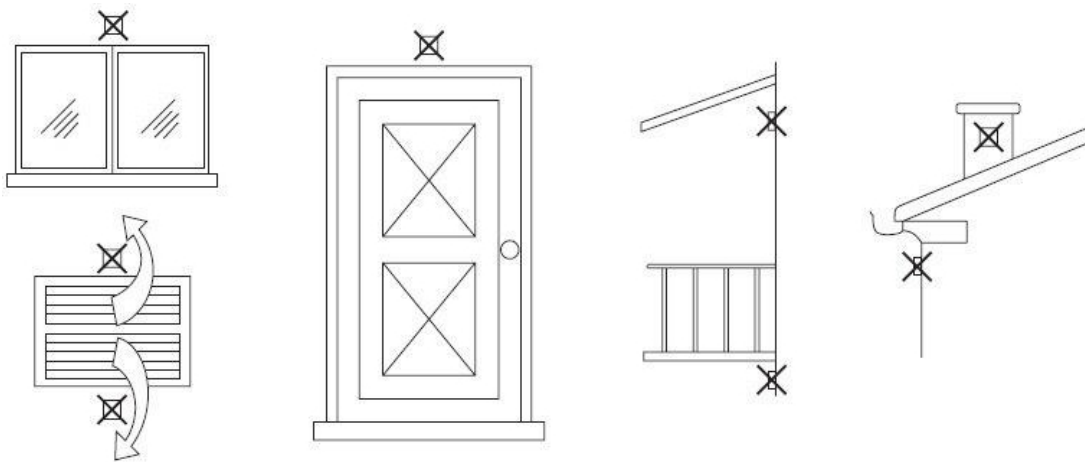
Electrical Connection

Perform electrical connections according to the diagram provided. Follow general security rules during installation of electric wiring and making connections. Connect the earthing terminal in electric panel to the earthing installation.

8.2. External Outdoor Sensor (Optional):

Connect the sensor to the relevant terminal. The length of electric cable for external sensor connection is max. 25 m. A 2x1.5 cable should be used. The sensor must not be exposed to the morning sun and if possible, to direct sunlight. Since the values to be read by the sensor will be affected, it must not be mounted close to any window, door, vent hole and heat sources.

Unsuitable places to mount external sensor:



9. STACK CONNECTIONS

1. Horizontal stack extensions must be connected to boiler at 1.5°-3° angle in order to drain condensing fluid.
2. Stack setup must be according to local ventilation conditions.
3. Stack connections must be leak proof.

10. ASSEMBLY

10.1. ECODENSE Assembly Instructions

ECODENSE condensing boilers are designed to work as CASCADE; they provide suitable space utilization for every stokehold design at required capacities.

10.2. ECODENSE Single/CASCADE Assembly Instructions

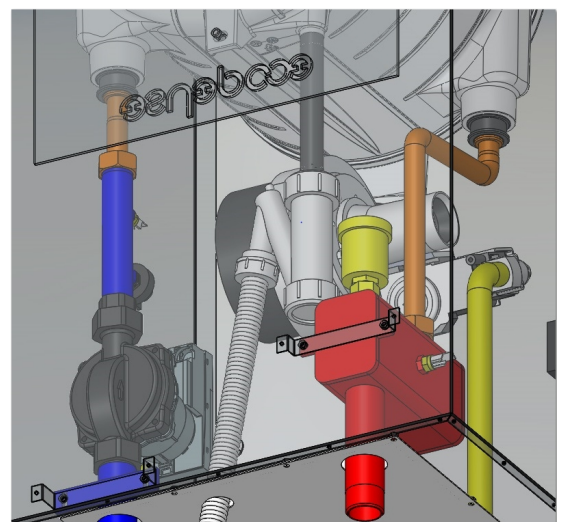
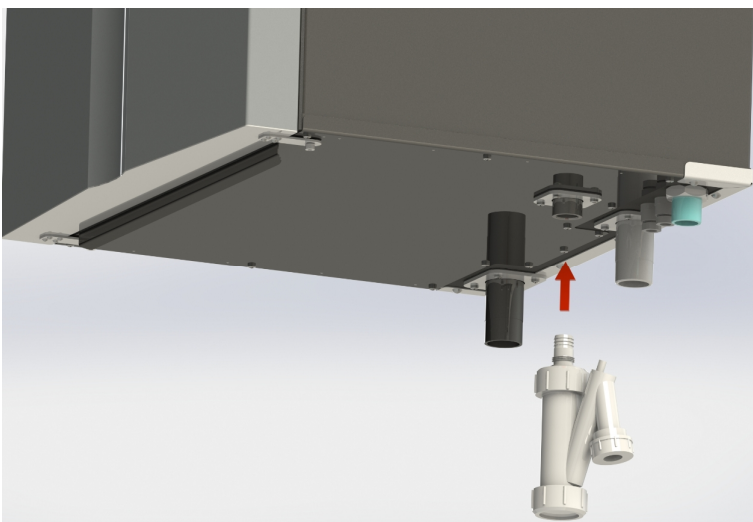
Ensure that required gas pressure supplied. Check the hydraulic circuit according the PID.

10.3. Assembly of Condensing Fluid Drain

1. Ensure that siphon is fully filled with water before activation of boiler.
2. Drain direction must allow flow of condensing fluid. Drain pipe must be planned to prevent any clogging due to external effect like frost, etc. Drain parts must be plastic.
3. Boiler condensing outlet must be at least 19mm.



Condensing drain must not be changed or clogged after assembly. Clogging of condensing drain causes the boiler to automatically shut down or causes the siphon to overflow. It will be helpful to pour some hot water to the open parts of drain if there is a possibility of frost. Drain must be open at all times to ensure proper functioning of the boiler.



Condensing Water Syphon should be cleaned from dust and dirt in every 3 months and also beginning of every winter.

11. ECODENSE CONTROL INSTRUCTIONS BEFORE START-UP

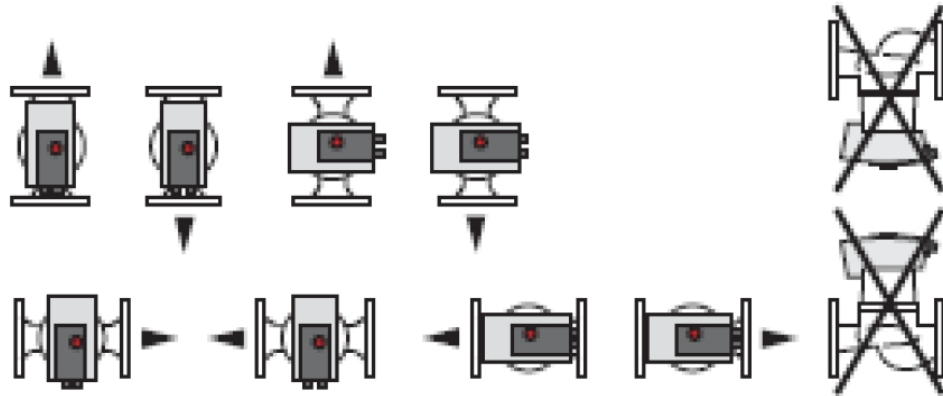
- 1.** Ensure that boilers are mounted on fixed, firm and robust wall. Use metal hangers on improper walls.
- 2.** Ensure that every boiler has connected to their own 6A fuse.
- 3.** Maximum operation pressure is 6 bars in the closed circuit. Ensure that in CASCADE SYSTEMS, Balance tank is used below 6 bars and plate heat exchanger is used above 3 bars. In situation where plate heat exchanger is used, Expansion tanks with proper capacities must be used at both outgoing and return lines.
- 4.** In single or CASCADE applications, safety valve fixed to 6 bars must be used. Adjustable safety valve must not be used. As a minimum requirement of the system, use the safety valve as shown in the package/hydraulic schematic.
- 5.** Control the sufficiency of capacity of circulation pump used in primer circuit (between boiler and balance tank).
- 6.** In single and cascade type condensing boiler systems, flue pipe connections should be assembled in a compatible direction and angle and also in a sealed manner according to the boiler condensate outputs. Chimney connections must be made in the form of air suction or hermetic chimney connection directly from the environment in accordance with the standard rules.
- 7.** Ensure that there are components such as automatic air vent, air separator and dirt/sediment retainer on the system and that it is used in sufficient volume and quantity according to the scheme for the relevant installation model.
- 8.** A manometer to monitor system pressure must be present in system, control if it is mounted on the system.
- 9.** Control if the condensing fluid siphon is made of plastic, isolated against frost, at correct radius and connected to condensing fluid drain with an angle. It should not be connected to rain drain.
- 10.** Ensure that circuit and system are tested against leakage and system pressure is sufficient.
- 11.** Ensure that gas pressure complies with boiler operation instructions. In situations where gas pressure is higher than required pressure, a regulator must be used.
- 12.** Ensure that sensors on boiler feed and circuit (outgoing-return temperature, ambient temperature, boiler temperature sensors) are wired correctly. Wires of boiler feed and other equipment on circuit belong to user.
- 13.** Shut-off valve must be installed as safety device on the line where gas pressure is reduced from 300 mbar to 21 mbar pressure by regulator.
- 14.** In boiler installations with 6 or more capacity of 150 kW and higher, the gas line must be divided into 2 or more sections depending on consumption and should be installed with the regulator.



On first start-up if there is deficiency in the system detected by ECODENSE authorized service technicians, technicians are not allowed to activate the system.



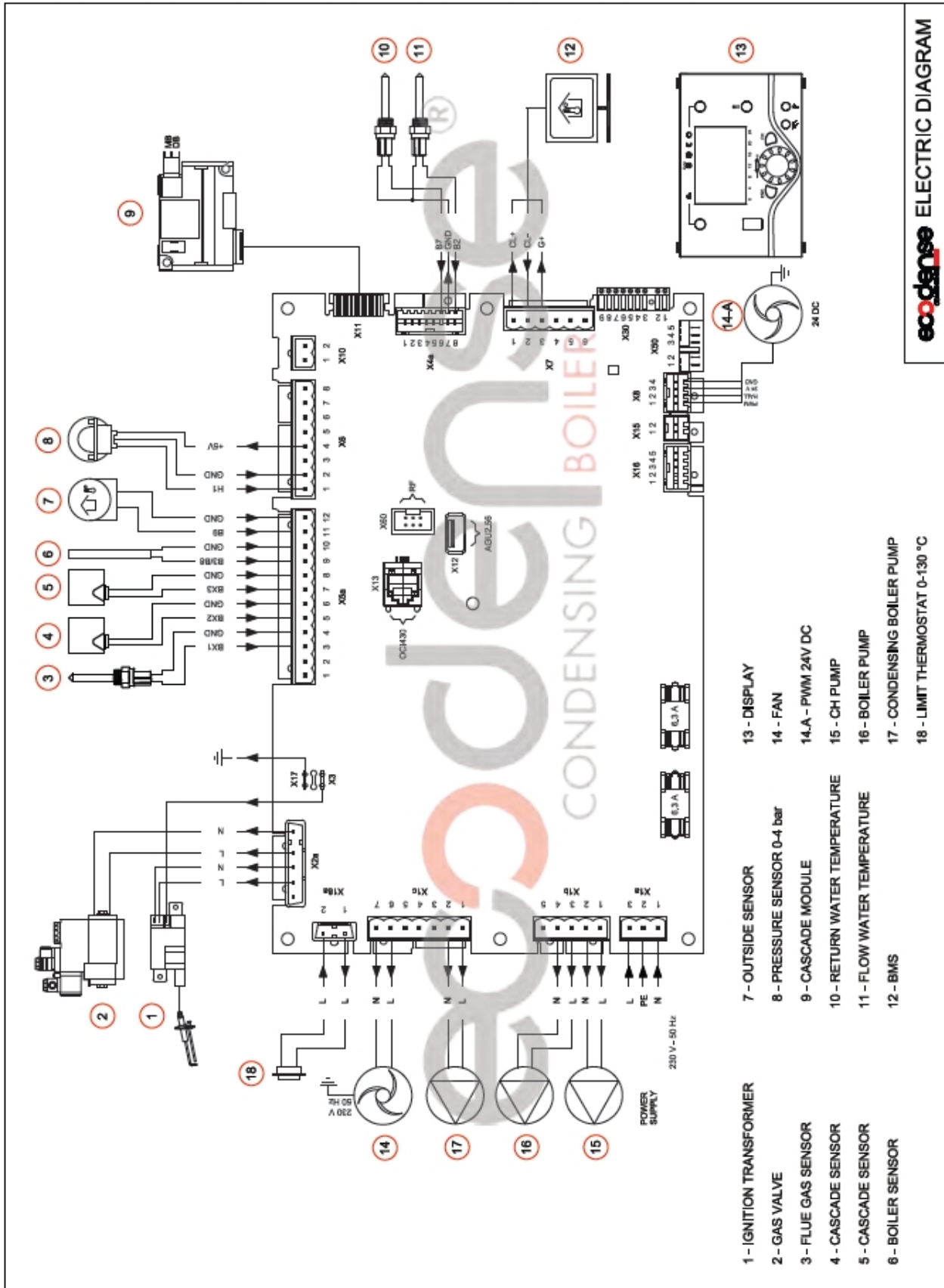
Do not connect the circulation pump as the engine will be above and the engine will be below.



Cleaning of Water and Gas Line


1. Before the installation of condensing boiler gas lines, the internal surfaces of the gas pipes must be thoroughly cleaned. Damage to the solids, metal particles and contaminants accumulated in the gas line should be considered except for the warranty.
2. During the assembly of newly manufactured water line installations, harmful objects such as metal, slag, stone, sludge, which remain in the pipe, must be washed and emptied before commissioning the boilers.
3. In areas where there is deep water or transportation type water, condensate boilers should not be allowed to be commissioned before the water in the system has passed through a number of processes such as conditioning and softening.
4. In case of obsolete and deformed area and installation conditions where the risk of corrosion is particularly intense and in which the risk of sedimentation is high, it is necessary to ensure effective protection of the boilers after commissioning by adding a magnetic dirt retainer to the water line.

12. ELECTRICAL DIAGRAM



13. COMMISSIONING

13.1. Before Commissioning

- Ø Open all open/closed valves between the device and systems.
- Ø Check gas connections by using foam and water solution for determining leakages on connections carefully.
- Ø Check the initial pressure of expansion tank.
- Ø Fill the water system.
- Ø You should check that air separator works and cap of automatic air discharge is open while the gas valve is closed.
- Ø First adjust the plumbing pressure proper value (1-3 bar is advised), hold the Manual Mode button down for 5 sec. The deaeration function will be active on the screen. When this function is active, observe that the boiler is performing the aeration process. The circulation pump will circulate the water and air in the system will be purged from automatic air separator. The boiler will start deaerating and this will continue for 10-15 minutes 
- Ø Remove the air in radiators.
- Ø Check the air in the system after removing air from radiators.



If there is air in the system repeat the deaeration process.

- Ø Check if the system pressure is over 1 bar. If it is under 1 bar there will be a warning on the screen. If it is under 0.5 bars, system will give an error code (118). In this case check the system pressure and air in the system (If plumbing pressure drops often do not start the boiler without determining the cause and call an authorized service).
- Ø Fill the condensing siphon according to manual before starting the boiler. There is a risk of gas spreading to boiler room while the siphon is empty.
- Ø Ensure that there is no leakage in the water circuits, connections and boiler.
- Ø Make sure that the electrical connections are correct and the grounding is sufficient.
- Ø Check the accuracy of required gas pressure value.
- Ø Make sure that there is no flammable material adjacent to the boiler.



This product has an automatic air separator. While performing filling or first start up operations, be sure that there is no air in the system via air separator or manually.



For automatic water filling, equip the system with proper equipment.

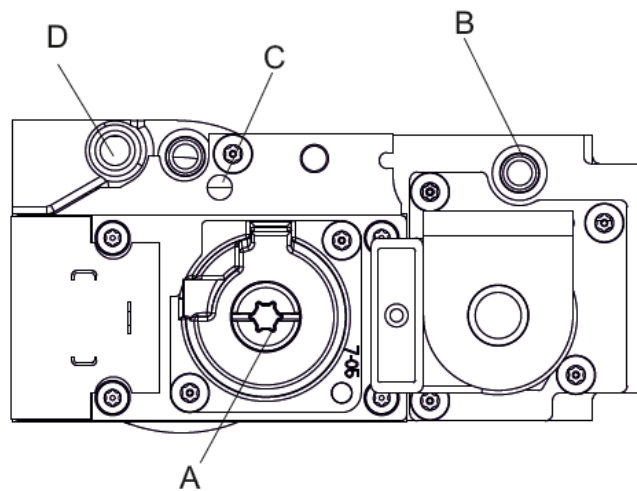
13.2. Checks During Commissioning

- Ø Switch on the device.
- Ø Ensure the soundness of oil circuit and water system.
- Ø When the boiler is in operation, check sufficiency of flue and water pipes.
- Ø Check the soundness of condensation system and ensure its correct operation.
- Ø Make sure that water circulation takes place properly.
- Ø Make sure that gas valve is operating correctly.
- Ø Check the eligibility of values at minimum and maximum capacities by using a flue gas analyz
- Ø Check the compatibility of gas consumption with the values on the technical data table.
- Ø Make sure that parameters are programmed correctly.

14. ADJUSTING COMBUSTIN PARAMATERS

Instructions below are specially prepared for ECODENSE service technicians. Before shipment parameters of all the boilers are adjusted at suitable capacity and pressure at factory's test stand. Settings mentioned below are for combustion optimization at field conditions. Appropriate allen keys and wrenchs must be used for screws and caps. Gas and air valves must be adjusted by using a flue gas analyser.

14.1. Adjustment and Measurement Points

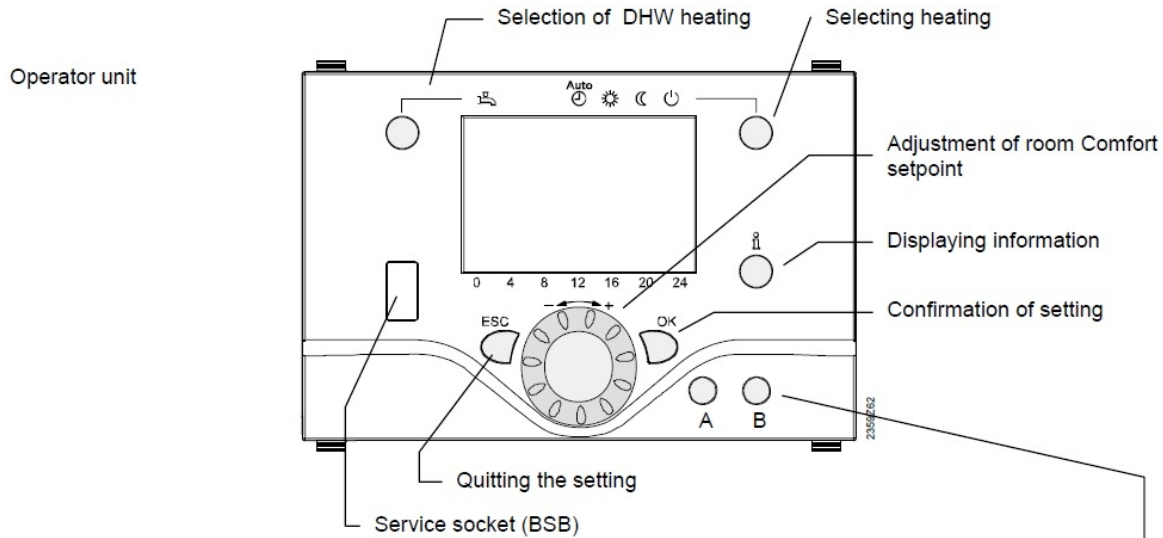


- A:** Throttle Adjustment Point
- B:** Gas Feed Pressure Measurement Point
- C:** Offset Adjustment Point
- D:** Burner Gas Pressure Managment Point

During adjusting parameters follow below step;

1. Minimum capacity activation and combustion adjustment
2. Medium capacity emission control
3. Maximum capacity combustion adjustment and control
4. Minimum-maximum capacity combustion adjustment control

15. CONTROL PANEL BUTTON SPECIFICATIONS



	A	B
AVS37.294/109	Manual operation	No function
AVS37.394/109		
AVS37.294/509		
AVS37.294/209	No button	No button
AVS37.294/309	Cooling button	No function, Reset

15.1. Adjusting Minimum Capacity

1. Connect probe of flue gas analyzer to measurement point.
2. Connect a manometer to the gas feed pressure measurement point and control if the pressure is at suitable value.
3. In order to operate the boiler at minimum capacity activate **cooling mode** via **A** button.
4. Press **selecting heating** button for 3 seconds ("Controller stop function on") will be seen on the screen, by pressing Displaying information button, capacity value can be seen on the screen). Via **Adjusting of room Comfort setpoint** button set boiler capacity to 18%. Later when you press **OK** button, boiler will start working at minimum capacity.
5. According to flue gas measurement values at minimum capacity, use **A** and **C** points for gas flow rate. Use **A** point for coarse setting for gas flow rate and **C** point for precise gas flow rate. **For both points**, turning clockwise increases flow rate and turning counter clockwise decreases flow rate.

15.2. Adjusting Medium Capacity

1. Via **Adjusting of room Comfort setpoint** button set boiler capacity to 50%. Later when you press **OK** button, boiler will start working at medium capacity. Control the flue gas values and start adjusting maximum capacity if flue gas values are ok.

15.3. Adjusting Maximum Capacity

1. Via **Adjusting of room Comfort setpoint** button set boiler capacity to 100%. Later when you press OK button, boiler will start working at medium capacity.
2. According to flue gas measurement values at maximum capacity, use **A** and **C** points for gas flow rate. Use **A** point for coarse setting for gas flow rate and **C** point for precise gas flow rate. **For both points**, turning clockwise increases flow rate and turning counter clockwise decreases flow rate.

Check the emission values at minimum and maximum capacities again and adjust combustion parameters precisely by following above steps.

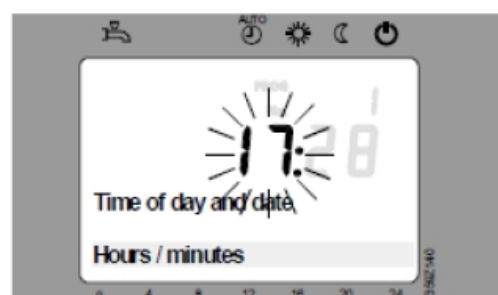
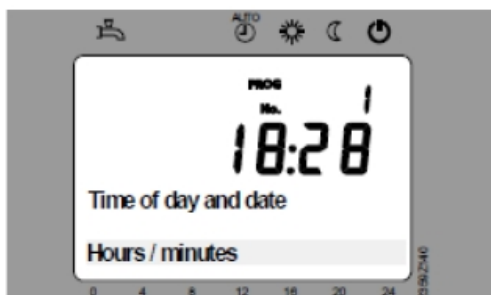
After adjustment of parameters are finished, close all measurement points as they will be leak proof.

Flue gas emission values and flue gas temperature limit values are given at below table:

O2	<5,5	%
CO	<50	ppm
CO2	8,4-9	%
Flue Gas Temperature	<80	°C

15.4. Adjusting Time Schedule

1. Press ESC button several times in order to get main screen.
2. Press “OK” button when you are at main screen. “Time and day adjustment” line will be seen on the screen. Press “OK” again and select related line.
3. In order of clock, year and month informations will blink.
4. Set the blinking value and press “OK” after each setting.



16. MAINTENANCE

16.1. Monthly Maintenance


Monthly maintenance is a comprehensive process where general checks of condensing boiler and peripheral components are performed to prevent possible faults. After completion of maintenance and adjustment processes, make sure to perform an emission analysis.


- Ø Clean gas and water line filters.
- Ø Perform insulation measurements of ignition and ionization electrodes, replace electrodes should there be leakage to the body.
- Ø Check ignition cables and sockets.
- Ø Check all wiring points. Tighten loose connections.
- Ø Check gas line pressure, it must be the same with the first adjusted pressure, otherwise the boiler load and emission values will also have changed.
- Ø Check all bolts of the boiler. Tighten loose bolts.
- Ø After starting the condensing boiler and making required adjustments, perform flue gas emission measurement and check if there is an ideal combustion.


16.2. Seasonal Maintenance

It is a comprehensive maintenance work when the condensing boiler is re-started after long periods of shut-down or interruptions. After completion of maintenance and adjustment processes, make sure to perform a combustion analysis.

- Ø Check ignition and ionization electrodes.
- Ø Check the operating function.
- Ø Check the inlet/outlet water sensors.

 Condensing Water Syphon should be cleaned from dust and dirt in every 3 months and also beginning of every winter.

 Follow installation directions during maintenance.

 Periodic maintenance shortages in condensing boilers can cause carbon monoxide poisoning.



When an operation is performed with the system water pressure, it is necessary to carry out the air removal process due to reasons such as water loss and fill from water installation during seasonal and monthly maintenance.

17. LIST OF ERROR CODE

Error Code	LPB Code	Error Description
10		Exterior temperature, sensor error
20		Boiler temperature 1, sensor error
25		Solid fuel boiler temperature, sensor error
26		General flow water temperature, sensor error
28		Flue gas temperature, sensor error
30		Flow water temperature 1, sensor error
31		Flow water temperature 1, cooling, sensor error
32		Flow water temperature 2, sensor error
38		Flow water temperature, main control device, sensor error
40		Return water temperature 1, sensor error
46		Cascade return water temperature, sensor error
47		General return water temperature, sensor error
50		DHW temperature 1 sensor error
52		DHW temperature 2 sensor error
54		Flow water temperature DHW, sensor error
57		DHW, recirculation sensor error
60		Room temperature 1, sensor error
65		Room temperature 2, sensor error
68		Room temperature 3, sensor error
70		Storage tank temperature 1 (top), sensor error
71		Storage tank temperature 2 (bottom), sensor error
72		Storage tank temperature 3 (middle), sensor error
73		Collector temperature 1, sensor error
78		Water pressure, sensor error
82		LPB address conflict
83		No BSB cable sectional/communication
84		BSB cable address conflict
85		BSB RF communication error
91		Data overwork at EEPROM
98		Additional module 1, error
99		Additional module 2, error
100		2 timer leader
102		Leader timer without redundancy
103		Communication error
105		Maintenance message
109		Boiler temperature control
110		STB (SLT) locking

Error Code	LPB Code	Error Description
111		Temperature limit safety closing
117		Water pressure is very high
118		Water pressure is very low
119		Water pressure switch disengaged
121		Heating circuit 1 flow water temperature not reached
122		Heating circuit 2 flow water temperature not reached
125		Maximum boiler temperature exceeded
126		DHW supply temperature not reached
127		DHW legionella temperature not reached
128		Flame loss in operation
129		Incorrect air supply
130		Flue gas temperature limit exceeded
132		Gas pressure switch safety shut down
133		Safety time for flame formation exceeded
146		Sensor/control element configuration error
151		LMS14... internal error
152		Parameter error
153		Device is manually locked
160		Fan speed threshold not reached
162		Air pressure switch is not closing
164		Flow/pressure switch, heating circuit error
166		Air pressure switch error, it is not opening
169		Sitherm Pro system error
170		Water pressure sensor error, primary side
171		Alarm contact 1 is active
172		Alarm contact 2 is active
173		Alarm contact 3 is active
174		Alarm contact 4 is active
176		Water pressure 2 is very high
177		Water pressure 2 is very low
178		Heating circuit 1 temperature limiter
179		Heating temperature 2 temperature limiter
183		Device is in parameter mode

Error Code	LPB Code	Error Description
195		Maximum time per charging exceeded
196		Maximum time for charging per week exceeded
209		Heating circuit error
214		Motor monitoring
215		Diverter valve fan air error
216		Boiler error
217		Sensor error
218		Pressure control
241		Flow sensor error for efficiency measurement
242		Return sensor error for efficiency measurement
243		Pool sensor error
260	217	Flow water temperature 3 rd sensor error
270	215	Heat exchanger temperature difference is too high
317	214	Mains frequency out of acceptable range
320	217	DHW supply temperature, sensor error
321	217	DHW outlet temperature, sensor error
322	218	Water pressure 3 is too high
323	218	Water pressure 3 is too low
324	146	BX inlet, same sensor
325	146	BX inlet/additional module, same sensor
326	146	BX inlet/mixture group, same sensor
327	146	Additional module, same function
328	146	Mixture group, same function
329	146	Additional module/mixture group, same function
330	146	Sensor inlet BX1 no function
331	146	Sensor inlet BX2 no function
332	146	Sensor inlet BX3 no function
333	146	Sensor inlet BX4 no function
335	146	Sensor inlet BX21 no function
336	146	Sensor inlet BX22 no function
339	146	Collector pump O5 is lost
340	146	Collector pump O16 is lost
341	146	B6 sensor is lost
342	146	Solar energy supply B31 sensor is lost
343	146	Solar energy integration is lost
344	146	Solar energy control element spare tank K8 is lost
345	146	Solar energy control element pool K18 is lost
346	146	Solid fuel boiler pump O10 is lost
347	146	Solid fuel boiler analogy sensor is lost
348	146	Solid fuel boiler address error
349	146	Accumulation tank return valve Y15 is lost

Error Code	LPB Code	Error Description
350	146	Accumulation tank address error
351	146	Main control device/system pump. address error
352	146	Unpressurized cap. address error
353	146	B10 sensor is lost
371	209	Heating circuit 3 flow water temperature
372	209	Heating circuit 3 temperature limiter
373	103	Additional module 3
374	169	Sitherm Pro calculation
375	169	BV step motor
376	169	Drift test limit value
377	169	Drift test is prevented
378	151	Internal recurrence
382	129	Recurrence speed
384	151	Auxiliary light
385	151	Mains low voltage
386	129	Fan speed tolerance
387	129	Air pressure tolerance
388	146	DHW sensor, no function
426	151	Flue gas damper feedback
427	152	Flue gas damper configuration
429	218	Dynamic water pressure is too high
430	218	Dynamic water pressure is too low
431	217	Primary heat exchanger sensor
432	151	Grounding function is not connected
433	216	Primary heat exchanger temperature is too high

18. SOLUTION RECOMMENDATIONS FOR SOME OF THE PROBLEMS

Problem	Cause	Explanation-Recommendation
Gas smell	Gas line/Gas connections	Control of leak proofing of connections is required. Be sure that measurement points are closed.
Unburned gas smell	Flue tightness	Be sure that flue connections are leak proof and measurement points are closed. Check the combustion parameters.
Incomplete combustion	Gas supply pressure	Check the gas pressure complies with stated values.
	Fan problem	Check the working of fan.
	State of premix combustion head and heat exchanger	Check the state of combustion head and heat exchanger and ensure that both are clean.
	Combustion air connection	Check that there is nothing that blocks air suction and if the impulse connection is correct.
Shaky activation of burner	Gas pressure/Combustion parameters	Check the gas pressure and combustion parameters.
No combustion after ignition	Electrode/Ionization	Check the position/state of the electrode/ionization rod.
Boiler does not work.	Electric connection	Check the fuse and electrical connections.
	Sensor connections	Ensure that connections of sensors are correct and complete.
Boiler can't reach the desired temperature.	Gas pressure	Ensure that gas pressure complies with stated values and there is constant gas flow at sufficient pressure.
	Heat exchanger	Control the state of combustion chamber.
	Boiler control	Control that boiler is at correct operation mod and temperature settings.
Safety valve activates often.	Safety valve	Ensure that safety valve settings are correct and works properly.
	Expansion tank	Check if it works properly.
Pump does not work.	Pump malfunction	Check the pump electric connections and parameters. Change the pump if there is proble in pump operation.

19. AFTER SALES SERVICES

Dear Customer,

We believe that providing a good service is as important as providing a good product. Therefore, we continue offering wide range of comprehensive services to our conscious customers.

Our contact details for your requests and complaints:

Esentepe Mah.Milangaz Cad. No:75 K:3

Kartal Monumento Plaza

KARTAL/İSTANBUL/TÜRKİYE

Tel: +90 216 442 93 00

Fax: +90 216 370 45 03

Factory Contact Details

Türkgücü OSB

Bülent Ecevit Bulvarı No:11

ÇORLU/TEKİRDAĞ/TÜRKİYE

Tel: +90 282 685 44 80-81

Fax: +90 282 685 42 09

You can also reach us through www.ecodense.com website and servis@ecodense.com e-mail address.



Please observe the following recommendations.

- Use the product in accordance with the principles of this manual.
- For any service demands regarding the product, please contact our Service Center from the above-mentioned phone numbers.
- Upon your purchase, register your warranty certificate during installation.

